

Accord Highly Commended for stories of Caring in Covid



The title of highly commended has been awarded to Accord for one of its ‘Caring in Covid’™ stories included in a new ebook produced by The National Care Forum (NCF), the leading membership association for not-for-profit social care providers. To help record and highlight the incredible response from care providers during the pandemic, the NCF has brought together a collection of stories in an ebook. The compendium details how, during the Covid-19 pandemic and ensuing restrictions, NCF members and the communities they serve, came together and rose to the challenge to support those who needed it most.



Three stories from Accord have been featured in the ebook. The first story is called Keeping the Connection and

highlights how staff at Amber Wood, Dementia Centre of Excellence, helped to keep residents and their loved ones connected throughout lockdown. This story was chosen was awarded the Highly Commended title for this category. The second story highlights how one of their care home managers led through example and the third story shares how care staff helps residents make happy memories during lockdown.

Maxine Espley, Executive Director of Care and Support at Accord said: "Our amazing teams have worked tirelessly to provide truly excellent, high quality care and support throughout the pandemic. I am incredibly proud of them all - the stories shared in this ebook highlight only a few of the wonderful ways our staff have gone above and beyond to ensure our customers receive the best possible care."

Vic Rayner, Executive Director of the National Care Forum said: "Through the collection of Caring Heroes stories, the reader peaks behind the closed doors and experiences what it was really like for care staff, residents in care homes, and people needing support in their own homes during lockdown. This book is more than just a nod to social history, it demonstrates how people's lives are enriched by the role of those working in the care sector through their creativity, dedication and passion, and through their many skills and talents."

The Caring in Covid ebook is available to read here: https://bit.ly/NCF_ebook

The NCF is also sharing stories from the ebook via their online advent calendar which features some famous faces: <https://www.nationalcareforum.org.uk/christmas-advent-calendar/>
